

# Online Booking - Terms and Conditions

Tickets booked are one journey return tickets allowing travel in each direction and with breaks in the journey if desired. They are valid on the time and date of travel **only** with outward journey times stated on the booking.

**Seats:** You are only guaranteed a seat with an advanced booking. If you break your journey, return is by the train of your choice, subject to availability. Please remember that booking only reserves you a space on the train of your choice but not a specific seat. You will need to arrive in good time to seat your party together. Once booked, these tickets are NOT transferable to another date and are NON-REFUNDABLE.

## **Privacy**

Any information given to us by you will not be used in any way other than to process your order. Card details are not retained and we will never pass your personal information on to any third party.

## **Payment Card Security**

Payment Card details provided to our payment provider via this website are transmitted, stored and retrieved securely. Our shopping cart system uses a secure connection to ensure that your personal data is secure during transmission between your computer and our payment provider.